

▶▶ Location

Missoula, MT

▶▶ Number of Employees

65-employee private golf club

▶▶ Business & Metrics Impacted

Improved business efficiency by allowing them to focus on the business, not IT problems, updates or management

Peace of mind with access to a full Help Desk and IT Team, quick response time and maximum uptime, during or after business hours

A single point of contact for all technology needs, from ArmorNet Managed Services to phone system planning to website management

▶▶ The Challenge

A growing private golf club needed to outsource their IT services, and wanted to ensure they were receiving nothing short of high-end IT service and ongoing support.

▶▶ The Solution

The Ranch Club partnered with Pyron Technologies to provide ongoing network maintenance, support, and proactive security through ArmorNet Managed Services. ArmorNet allows them to focus on their business and not on complex IT problems, making them more efficient as a business. The support also ensures responsive action and uptime in the shortest time possible, whether a system goes down during or beyond business hours. With ArmorNet, The Ranch Club says they receive a level of one-on-one support that other discount service providers are not capable of delivering.

“While other service providers may provide “discount service”, Pyron Technologies truly provides The Ranch Club with the highest level of service and customer support available.”

– Geoff Peddicord, Operations Manager

“Knowing that our systems are covered by ArmorNet lets us focus more on our business and less on computer maintenance, updates and problems. We are more efficient with Pyron managing our computer systems.”

– Geoff Peddicord, Operations Manager

Pyron Technologies has become a one-stop-shop for The Ranch Club's ongoing technology needs. The partnership that has developed has allowed Pyron Technologies to understand the complexity of The Ranch Club's business, IT systems and continually changing requirements and needs. This includes working with The Ranch Club to make a change in their phone system, which saved them over \$30,000. Pyron Technologies also helps The Ranch Club manage their business website needs, providing fast response and support.